



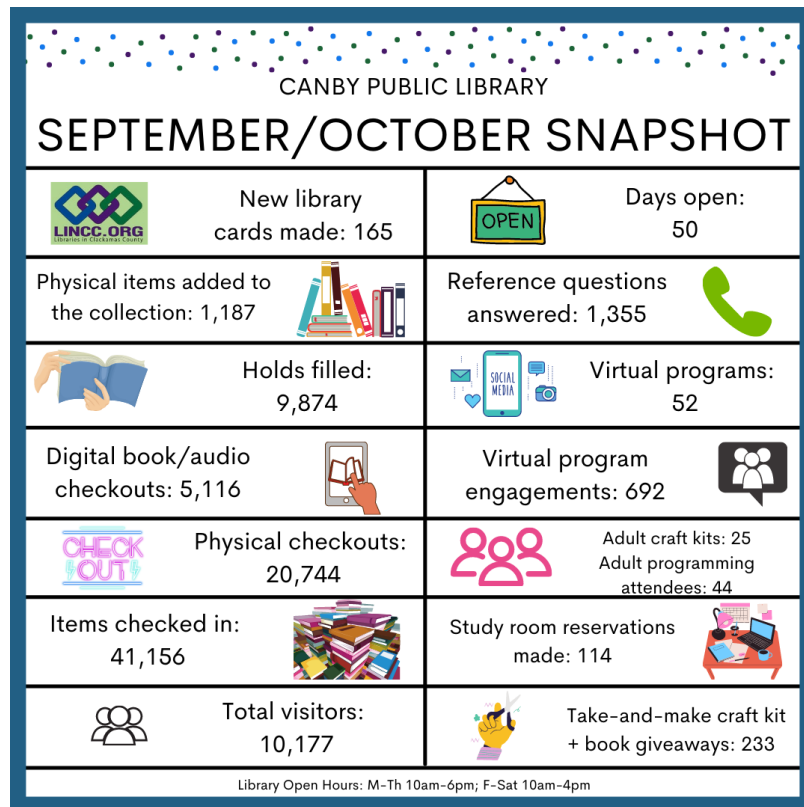
City of Canby Bi-Monthly Report

Department: Library

For Months of: September & October 2021

To: The Honorable Mayor Hodson & City Council
From: Danny Smith, Library Director
Prepared by: Same as above
Through: Scott Archer, City Administrator
Date: 11/15/2021

Usage Metrics Overview



Staff

Each year on Indigenous Peoples' Day, the library is closed for staff training and development. Every other year, the Canby library team hosts a local training day or attends the Clackamas County consortium-wide training. This year, the Canby team hosted a local training and spent a lot of time focusing on how we show up each day, learning from each other's professional strengths and taking those new skills back to the library to better serve our customers. Staff are reenergized and looking forward to the upcoming year.



Spaces

The library facility continues to see steady use (about 1,200 visitors/week) and with the new door counter installed, we're starting to build a robust data set that tells staff more and more about the usage of the library. Legacy door counting solutions are typically limited to a per/day visit total. We can now see total occupancy of the facility at any given time which helps with things like COVID related building limits all while giving us real-time hourly data, average visit times and more. All of this new data helps us better understand our customers' usage patterns and behaviors and as a result, how to best staff the facility to create a safe and robust experience for everyone using the library.

Collections

The Lucky Day collection at the library continues to be a huge hit and staff are working hard to expand this collection as much as possible. Lucky Day materials (adult fiction, non-fiction and DVDs) are new, high-demand materials that don't go out for holds, so if you are in the library, browsing, and you spot an item you've been waiting for, it is your "lucky day", grab it and check it out!

The City of Canby also received a generous donation of new picture books from the Canby Kiwanis, totaling \$1000, to refresh our Holiday and World Languages picture book collections.



General News

Programs Update

In an effort to begin offering limited programs again, library staff are celebrating a few of the recent programs hosted at the library.

- To help those who are ready to sign up or nearing time, Medicare 101 was held at the library in partnership with locally licensed health insurance agent Kris Saltee. Attendees learned the basics and various parts of Medicare, costs, and what it means if you work past age 65.
- As part of a four part series, the library is hosting Couples of the American Revolution, a multipart program that focuses on women during the American Revolution and the huge roles they played in the success and failure of their spouses (Nathaniel Greene, Paul Revere, General Thomas Gage, and Benedict Arnold).
- In partnership with Canby Friends of the Library and Canby-Aurora VFW 6057 Auxiliary & Post, "No Tricks/Just Treats" book giveaway for kids celebrating Halloween.
- DIY Halloween Home décor craft kits for Adults.
- Library staff partnered with Clackamas County Early Learning Hub, to provide a pick-up site for the "Make a Splash" rain boot giveaway program and provided 50 take-and-make craft kits for the families that attended.